TICKET ID: CTPL/2021/JULY10 Date27.07 .2021

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Receive the following device for estimate / repair from  Mr. | | | | | | | | | | | | | | | | | | |
| Mobile No. | | 9331221071 | | E-mail | | |  | | | | | | Pass-code | | |  | | |
| Make | | PHONE | | Model No. | | | | IPHONE 10X | | | | IMEI / SL No. | | |  | | | |
| Power Adapter | | | N | | Battery | | | | Y | MMC | | | N | SIM CARD | | | | N |
|  |  | | | |  |  | | | |  |  | | |  | | |  | |
| **Condition of Device at the time of receipt** | | | | | | | | | | **Apparent fault(s) reported by Customer** | | | | | | | | |
| 1.USER SCRATCHS AROUND THE DEVICE | | | | | | | | | |  | | | | | | | | |

|  |  |  |
| --- | --- | --- |
| **Estimated Charges** | Rs. | **ACCEPTANCE** |
| CHECKING CHARGES | 150/- | I / We have gone through the below terms & conditions and I / we accept the same |
|  |
| **Customer Signature** |
|  |
| **TOTAL** |  | For **COMSOL TECHNOLOGY PVT. LTD.** |

General Terms & Condition under which this device is accepted for repairing.

* + All sets are received from the customer at their own risk and responsibility.
  + A Non-Refundable amount of up to Rs.1000/- , depending upon the kind of device, is to be paid as diagnose fee. If repairable, this fee would be adjusted with the total amount.
  + Estimates will be provided within 24 business hours of submitting the device.
  + Please make sure that you have removed your accessory which does not require any repair, at the time of submitting the device. We will not be held responsible for loss of those items.
  + In case any advance payment for spare part has been made, customer is requested to collect a money receipt for the same.
  + We recommend that you take a backup of your device before submitting.
  + Device received for repair not checked properly at the time of receipt and it is taken on good faith. We will repair for the problems reported and device might have other issues.
  + Water or liquid lock device will not be covered under any warranty.
* Due to the nature of electronics repair, our employees cannot accurately identify hidden issues inside your electronic device. Consequently, we cannot be held responsible under any circumstances for non-operational devices.
* The estimate is based on our inspection and does not include any additional parts or labor which may be required after the work has been started. Occasionally after the repair has started, damaged or broken parts are discovered which are not evident on initial inspection.
* Defective parts replaced are immediately disposed as they are hazardous in nature. These would not be returned.
* Original receipt should be produced by the customer while collecting the device.
* 3 Months Warranty on our repairs that are listed in this receipt.
* The device should be collected by the customer within 4 working days of intimation otherwise we will not be held responsible or liable for the loss of the device.
* No refunds on any part sold or replaced.
* Damage to the set due to act of god like rain, storm, lightning etc. will not be considered under warranty.